



AVX-10K USB Drive Upgrade Instructions

1. Navigate to the [AVX-10K Software Download Page](#).
2. Select the latest/desired software version release.
3. Download the file to your PC.
 - a. There are two files – The Software and the Release Notes.
 - b. VIAVI Solutions advises reviewing the release notes prior to upgrading.
 - c. The Software file is in .oxu format (approx. 200-300MB size) and will be downloaded as a zip file.
 - d. Double click the .zip file and save the AVX-10K .oxu update file to a directory on your computer.
 - e. Do not alter the filename.
4. Prepare a USB Drive as FAT32 file format.
 - a. VIAVI Solutions advise a freshly formatted USB Drive from a reputable manufacturer, preferably with no other files on it.
5. Copy the .oxu file from step 3d to the root directory of the USB Drive.
6. Safely Eject and remove the USB Drive from your PC.
7. Ensure the AVX-10K is connected to a power source.
8. Insert the USB Drive into either of the two USB slots on the right-hand access panel of the AVX-10K.
9. Navigate to “System Settings” from the Menu.
 - a. Select “USB Software Update”.
 - b. The AVX-10 will automatically prompt you for the file on the root directory of your USB Drive.
 - c. Accept the pop-up from stage ii.
 - d. Ensure “Force Software Update” is selected.
 - e. Press the “Update” button at the bottom right of the display.
 - f. Review the pop up ensuring that the “Currently installed” and “To Be Installed” are both in line with what you expect.
10. The unit will now switch to a basic VGA-style blue screen to start the process. This process can take up to 15 minutes.
11. Once the process is complete, the unit will shut down itself. Remove the USB Drive at this point and power the unit back on.
12. Once the AVX-10 has booted, navigate back to “System Settings” from the Menu
 - a. Select “Hardware & Software Revisions”.

- b. Ensure that “SW Bundle” header and “Solution” panel on the list reflect what you expect/SW installed.

This ends the process for USB Update Procedure.

For any technical issues please contact our Technical Assistance Team at techsupport.avcomm@viavisolutions.com or contact VIAVI Customer Service at (001) 800-835-2350.

Contact Information

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